## Children's Services Scorecard - Quarter 2, 2017-18

PI Ref	Measure	Polarity	Stat Neigh Av	National Av	/ Target	Yr. end 16-17	Qu 4 16-17	Qu 1 17-18	Qu 2 17-18	Qu 3 17-18	Yr. end 17-18	RAG	Quarterly dir of travel C&YP Plan Priority Corporate Priority Corporate Priority Priority Corporate Priority Pr
Safeguarding													
1.1	Number of contacts					10,681	2600	2809	2127				This is a substantial reduction (24%) from quarter 1 of 2017-18 and a reduction of 17% from the same period last year. Whilst this may be evident of a reduction in demand, it could also be due to the change of approach at the front door, particularly in relation to Vulnerable Persons Assessments (VPAs). This has led to a reduction in the number of contacts where police are the source. There has also been more challenge of early help services and individual agencies when consultations take place so may reflect a change in threshold decision making by partner agencies. Interface meetings are now regularly held with prevention services and CIN/CP service. This has led to increased discussions regarding threshold of need across the continuum as well as work with CEFs whereby workers discuss potential escalations to Social care with their own manager in the first instance rather than a contact to Checs. Noticeably in quarter 2 43% of contacts resulted in information and advice only.
1.2	Number of referrals					3432	758	952	631				This is a 34% reduction in referrals compared to last quarter and a very similar reduction compared to the same time last year. Whilst the conversion rate has only dropped slightly, there was a 37% conversion rate in the same period last year.
1.3	% contacts to referrals					32%	29%	34%	30%				Given the substantial reduction in the number of contacts, it might be expected to have a higher conversion rate if it is as a result of better threshold understanding by partner agencies.  2 Feel & Be Safe Outcom
1.4	Number of repeat referrals					875	227	232	129				There has been a positive reduction in repeat referrals maintained for two quarters now which suggests that work with closed cases has resulted in long term positive changes being maintained.  2 Feel & Be Safe  Outcom
1.5	% repeat referrals	Low is good	22.1%	21.9%	<20%	25%	30%	24%	20%				There has been a positive reduction in repeat referrals maintained for two quarters now which suggests that work with closed cases has resulted in long term positive changes being maintained.  This brings us in line with statistical neighbour average and our target performance.
1.6	Number of children that went missing 5 times or more from home (quarterly figure is 5 or more times in any quarter)	Low is good				11	supressed	supressed	5				Year end position is the number of children that went missing from home more than 5 times in the reporting year 2016-17. The quarterly figures has been amended to reflect the number of individuals that went missing 5 or more times in the quarter. This is monitored closely on a monthly basis and scrutinised for emerging patterns together with ensuring plans are revised to reflect needs and the reasons for missing episodes fully understood and addressed. All children are known and there is a risk management and reduction plan in place to minimise the risks.
1.7	% of assessments completed within 45 days	High is good	85%	83%	85%	88%	87%	88%	82%				Whilst quarter 2 has seen a drop in performance, this is still broadly in line with national performance. This may be due to higher proportion of cases at child protection and pre-proceedings level. This continues to be highlighted at challenge sessions.
1.8	Number of children in need (CIN) - local definition					880	880	985	831				This purely relates to the individuals open to the 2 CIN/CP teams, including those within the FACT 22 2 Feel & Be Safe service that are being assessed or supported at the CIN level. It excludes those open to the disability service. The reduction in figures may in part be due to the increased numbers seen with more complex needs at child protection and cared for level.
1.9	Rate of children in need (CIN) per 10,000 - local definition					116.7	116.7	130.6	110.2				See above. 2 Feel & Be Safe Outcom
1.10	% initial child protection conference (ICPC) within 15 days of Section 47 enquiry (S47)	High is good	83%	77%	90%	77%	91%	92%	83%				17 initial conferences pertaining to 26 children were not held within 15 days of the S47 enquiry; 94% were held within 20 days of the S47. However, this needs to be considered against increasing workloads, with 9 additional conferences pertaining to an additional 23 children taking place in quarter 2 compared to quarter 1. Where the conference is delayed due to late notifications, the Chairs discuss with the worker the interim safety plan in place for the child so the identified risk is managed.
1.11	Number of children subject to child protection (CP) plan [includes child sex exploitation (CSE) Plans ]				260-300	275	275	288	333				We have experienced a substantial increase in the number of individuals coming onto a child protection plan in quarter 2. An audit of cases confirms the appropriate action has been taken in these cases and this will continue to be closely scrutinised and challenged where more effective CIN planning could have prevented escalation. Against the reduction in repeat plans this would suggest rising demand and issues in the local authority which will be closely scrutinised, alongside the need for preventative services. The LSCB and partners have also been sighted on the significant rise.
1.12	Rate of children subject to child protection (CP) plan per 10,000		38.8	43.3	35-40	36.5	36.5	38.2	44.2				We have experienced a substantial increase in the number of individuals coming onto a child protection plan in quarter 2. An audit of cases confirms the appropriate action has been taken in these cases and this will continue to be closely scrutinised and challenged where more effective CIN planning could have prevented escalation. Against the reduction in repeat plans this would suggest rising demand and issues in the local authority which will be closely scrutinised, alongside the need for preventative services. The LSCB and partners have also been sighted on the significant rise.
1.13	% children becoming subject to a child protection (CP) plan for 2 <sup>nd</sup> /subsequent time	Low is good	21.4%	18.7%	<15%	17.4%	14.8%	17.1%	11.0%				This relates to 8 families; 3 of which were previously subject to a plan over 5 years ago. Overall for the first half of the year we are therefore at 13.8% which is much better than latest statistical neighbour and national data available and below our internal target.
1.14	Number of child protection (CP) plans over 2yrs	Low is good	supressed	3.4%	0%	0.5%	2.9%	3.7%	0%				As at the end of quarter 2 no plans closed had been in place for over 2 years at point of closure. All children where they are on a plan for longer than 9 months are being actively tracked to prevent delay.
1.15	Number of children on a child sexual exploitation (CSE) plan					10	10	6	7	OFFICIAL-	-SENSITI\	Έ	Individuals on a CSE plan are closely monitored at the CSE Operational group, together with those individuals who, whilst not meeting the threshold for a formal CSE plan, present with issues that may put them at risk of CSE.

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1.16	% child protection (CP) children reviewed in timescales (year to date fig)	High is good	92.8%	92.2%	100%	99.0%	100%	99.0%	100%				1	Despite the increased workload in quarter 2 in terms of initial conferences, all reviews (relating to 197 children) were held in timescales.	1 Having A Voice	Outcome 5
Care	ed for Children															
2.1	Number of cared for children				400-450	422	422	438	466				1	There has been a considerable increase in the number of individuals entering care in quarter 2. There has been detailed scrutiny around the reasons for this increase with regards to robust planning which could maybe have prevented some of the cases entering care, a rising trend in very complex cases and projections around further possible demand and implications for individuals. A detailed action plan is in place. It is important to note that increases are evident across the NW and statistical neighbour group and we remain in line with the England average.	2 Feel & Be Safe	Outcome 5
2.2	Rate per 10,000 cared for children		58	62	53.1 - 59.7	56	56	58.1	61.8				1	There has been a considerable increase in the number of individuals entering care in quarter 2. There has been detailed scrutiny around the reasons for this increase with regards to robust planning which could maybe have prevented some of the cases entering care, a rising trend in very complex cases and projections around further possible demand and implications for individuals. A detailed action plan is in place. It is important to note that increases are evident across the NW and statstical neighbour group and we remain in line with the England average.		Outcome 5
2.3	% cared for children with 3 or more placements in year	Low is good	data not yet released	10%	<12%	13.6%	This da	ta will be pre	esented ann	nually. See co	omments for	r quarterly	updates	As at the end of September 2017 we had 40 individuals who had been in 3 or more placements since April 2017 (i.e had 2 or more changes to placement if they were in a placement at the 1st April 17). Based on the number in care that is equal to 9%, however this should be taken with an element of caution as this will not reflect the final outturn.		Outcome 5
2.4	% cared for children in long term stability placement	High is good	data not yet released	68%	75%	69.0%	This da	ta will be pre	esented ann	nually. See co	omments for	r quarterly	updates	Of the 161 children currently under 16 who have been in care for over 2.5 years at the end of September 2017, there were 105 who had been in the same placements for 2 years. This gives an indicative figure of 65%. However this should be taken with an element of caution as it will not reflect the final outturn.	2 Feel & Be Safe	Outcome 5
2.5	% cared for children reviews in timescales	High is good			95%	90%	98%	95%	96%				1	Of the 239 individuals subject to a review in quarter 2 there were 230 reviews held within timescales. Those out of timescale are scrutinised at challenge sessions to ensure that the reasons for delay did not adversely affect the young person, and that systems support timely reviews. There are always instances where a delay may occur due to young person or carer wishes/ needs especially during the school holiday period.	1 Having A Voice	Outcome 5
2.6	Number of cared for children in internal foster care (including friends and family placements)	High is good			215	209	209	210	207				$\Rightarrow$	Currently the number of internal foster carers is lower than the increased demand for placements and we are struggling to recruit as fast as we would like. We are exploring a collaboration with neighbouring authorities to increase the number of recruited carers and also share any internal placement vacancies.	2 Feel & Be Safe	Outcome 5
2.7	Number of cared for children in external foster care	Low is good			85	95	95	102	118				1	The number of individuals in external foster care is higher than we would like due to an ongoing increased demand for placements faster than we can recruit new carers. We are exploring a collaboration with neighbouring authorities to increase the number of recruited carers and also share any internal placement vacancies.	2 Feel & Be Safe	Outcome 5
2.8	Number cared for children placed over 20 miles from home address (Cheshire East and out of borough)	Low is good				91	91	105	112				1	Whilst this figure represents 24% of the individuals in care, 10 of these children are placed with family and friends and an additional 20 are in long term foster placements. In addition a further 25 are in specialist school/ home provision and there is ongoing work with commissioning to increase the level of locally available specialist provision and residential homes.	2 Feel & Be Safe	Outcome 5
2.9	Number of cared for children that went missing 5 times or more (quarterly figure is 5 or more times in quarter)	Low is good				30	9	13	7				ļ	Year end position is the number of cared for children that went missing more than 5 times in the reporting year 2016-17. The quarterly figures has been amended to reflect the number of individuals that went missing 5 or more times in the quarter. This includes CE children who are placed in CE and those placed in other local authorities. This is monitored closely on a monthly basis and scrutinised for emerging patterns together with ensuring plans are revised to reflect needs and the reasons for missing episodes fully understood and addressed.		Outcome 5
2.10	% of initial health assessments requested within 48 hours of coming into care	High is good			70%	71%	64%	78%	41%				l	During quarter 2 there was a late request for an initial health assessment for 37 children. There was an increased number of children becoming cared for during this quarter that created additional pressures on the social work team, this was compounded by the school holiday period when a number of workers and managers were away form work. Despite these challenges the IHA request was no later than 4 days overdue for any child and figures break down as follows; 13 children the request was 1 day late, 9 children 2 days late. For 15 children the request was 3 or 4 days overdue, however 8 of the children had been placed in an emergency using police protection powers. In orde to improve this we now have bi monthly and early alert systems in please with health and have reviewed the process operationally to respond to the issue of timeliness. The new designated LAC nurse is also now in place and so will assist with this.		Outcome 5
2.11	% of initial health assessments completed by paediatricians within 20 days	High is good			100%	39%	58%	41%	32%				ļ	As at the end of quarter 2 there were 14 cases that had not been in care for 20 days and as such we are still awaiting final figures. However, of those that have entered care since 1/4/17 with a completed health assessment 44% were completed within 20 days. This is still an improvement on last years overall performance against rising demand, but still needs to be challenged with partners as this is far from an acceptable performance.		Outcome 5
2.12	% of children in care over 12 months with a health check in the last year	High is good	84%	90%	100%	91%	91%	87%	79.0%				1	As at the end of September there were a total of 315 children who had been in care for 12 months or more, of which 250 had a completed health assessment loaded in the last 12 months.	4 Being Healthy	Outcome 5
Care	Leavers							<del> </del>		1				Inc	T=	
3.1	Number of care leavers					199	199	202	198	OFFICIAL:	SENSITI\	Œ		This represents all eligible, relevant and former relevant care leavers who are supported with access to a Personal Advisor (PA) to offer help and guidance as they move to independence together with financial support as appropriate to individual needs.	s   5 Best Skills & Quals	Outcome 3

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			Av			10-17	10-17	17-10	17-10	17-10	17-10		uli oi traver	This relates to 32 in the 18th birthday cohort, 35 in 19th birthday cohort, 41 in 20th birthday cohort	5 Best Skills & Quals	Outcome 3
3.2	% NOT In education, employment or training (NEET)	Low is good			38%	43%	43%	43%	37%					and 43 in 21st birthday cohort. The indicator for quarter 2 reports the latest known activity so may differ from year end as that captures what an individual was doing on or around their actual birth date. If you include those engaging in positive activities in order to progress towards education, employment and training then this drops to 19%.		
3.3	% in suitable accommodation	High is good			96%	94%	94%	96%	96%				, ,	There are 6 individuals considered to be in unsuitable accommodation - 1 is in custody and the other 5 we are either unable to contact and whereabouts are unknown or have refused to disclose at present.	2 Feel & Be Safe	Outcome 5
Ado	ption									1						T
4.1	% of children ceased to be looked after due to adoption - year to date fig	High is good			20%	18%	18%	18%	16%					A cumulative figure of 13 out of 83 children in 2017-18 ceased to be cared for due to granting of adoption order.	2 Feel & Be Safe	Outcome 5
4.2	% of children ceased to be looked after due to granting of special guardianship order (SGO) - year to date fig	High is good			12%	17%	17%	20%	17%					A cumulative figure of 14 out of 83 children in 2017-18 ceased to be cared for due to granting of SGO.	2 Feel & Be Safe	Outcome 5
4.3	Number of children adopted (ytd)	High is good			30	26	26	8	13					The total number of children adopted by the end of quarter 2 was 13. In addition, there are 26 individuals with an adoption plan, 6 of which are living with their adoptive family/ foster to adopt placement.	2 Feel & Be Safe	Outcome 5
4.4	% children who wait less than 14 months between entering care and moving in with adoptive family	High is good			59%	62%	62%	74%	69%				1	Please note that this indicator has reduced to being monitored at 14 month rather than 16 months in previous scorecards. Whilst there is a small reduction in the performance by the end of quarter 2, it still remains ahead of the target. The target is based on the England average that was provided by DfE on the adoption scorecards.		Outcome 5
4.5	Average number of days between entering care and moving in with adoptive family (A1 national indicator)	Low is good		558	426	541	541	383	391					Cheshire East performance has improved steadily year on year since this became monitored through the Adoption data set, from an initial position of over 700 days down to 391 in the latest quarter.	2 Feel & Be Safe	Outcome 5
4.6	Average number of days between placement order and match with adoptive family (A2 national indicator)	Low is good		226	121	66	66	62	88				1	We continue to out-perform the England average of 226 days and the national target of 121 days.	2 Feel & Be Safe	Outcome 5
4.7	Average number of days between entering care and moving in with adoptive family/ foster carer who becomes adoptive family	Low is good			426	284	284	373	391					Cheshire East performance has improved steadily year on year since this became monitored through the Adoption data set, from an initial position of over 700 days down to 391 in the latest quarter.	2 Feel & Be Safe	Outcome 5
Edu	cation and 14-19 Skills									ı					l	
Virtu	ual School - NB attendance will be reported by	/ academic	year No	OT finar	ncial ye	ar. Yea	r end fig	2016-1	7 will b	e last ad	cademic	year			<u> </u>	
5.1	% of Primary pupils with less than 90% attendance (ytd)	Low is good				9%	12%	9%	9%					All 2/3 days sickness apart from 1 exclusion which has an intense support package in place.	5 Best Skills & Quals	Outcome 3
5.2	% of Secondary pupils with less than 90% attendance (ytd)	Low is good				21%	17%	21%	11%					Most relate to 2/3 days sickness. The residual relate to 2 school transfers, individuals integrating, 2 school refusers, placement breakdowns, and 2 new mums who are being supported in Special Units All the children have support from the Virtual School and social worker and alternative provision/tuition is available.	5 Best Skills & Quals	Outcome 3
5.3	% attendance for Primary pupils (ytd)					96%	95%	96%	97%				1	Positive early start for both primary and secondary pupils based on attendance at the end of the first month.	5 Best Skills & Quals	Outcome 3
5.4	% attendance for Secondary pupils (ytd)					92%	93%	92%	94%				1	Positive early start for both primary and secondary pupils based on attendance at the end of the first month.	5 Best Skills & Quals	Outcome 3
5.5	Percentage of completed PEPs (Termly)	High is good				93% (July fig)	81%	93% (July fig)						There is no robust data yet available for the academic year starting in September 2017 as the focus is on individuals settling into place.	5 Best Skills & Quals	Outcome 3
Sch	ools - NB data reported on a 1/2 termly basis	- comment	tary will i	indicate	which	1/2 tern	n latest	figures	relate to	o. Year e	end 16-1	7 will b	e last ac	ademic year end	1	
6.1	Number of Academies	N/A				70	65	70	71				1		5 Best Skills & Quals	Outcome 3
6.2	Number of maintained schools	N/A				85	90	85	84				1		5 Best Skills & Quals	Outcome 3
6.3	% good or outstanding primary schools	High is good		87%		93%	93%	91%	92%				$\Rightarrow$		5 Best Skills & Quals	Outcome 3
6.4	% good or outstanding secondary schools	High is good				80%	76%	80%	80%				1	In quarter 2 there have been no schools inspected but as this covers the summer period this would possibly be expected.	5 Best Skills & Quals	Outcome 3
6.5	Number of fixed term exclusions 1/2 termly - primary	Low is good	61	49650			33	33						This data is not yet available for the 1/2 term ending October 2017	5 Best Skills & Quals	Outcome 3
6.6	Number of fixed term exclusions 1/2 termly - secondary	Low is good	297	239240			284	286						This data is not yet available for the 1/2 term ending October 2017	5 Best Skills & Quals	Outcome 3
6.7	Number of permanent exclusions 1/2 termly - primary	Low is good	1	920			1	0						This data is not yet available for the 1/2 term ending October 2017	5 Best Skills & Quals	Outcome 3
6.8	Number of permanent exclusions 1/2 termly - secondary	Low is good	5	4790			2	9						This data is not yet available for the 1/2 term ending October 2017	5 Best Skills & Quals	Outcome 3
6.9	Number of children missing from education - Active cases 12 weeks or less (latest fig at quarter end)	Low is good				25	10	25	23				1		5 Best Skills & Quals	Outcome 3
6.10	Number of children missing from education - Active cases 12 weeks or more (latest fig at quarter end)	Low is good				31	31	31	43				ļ		5 Best Skills & Quals	Outcome 3
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6.11	% of pupils with less than 90% attendance Primary school year to date	Low is good	7.6	8.9			8%	7%						There is no robust data yet available for the academic year starting in September 2017 as the first half term is focused on finalising pupils on roll.	Outcome 3
6.12	% of pupils with less than 90% attendance Secondary School year to date	Low is good	13.5	14.3			12%	11%						There is no robust data yet available for the academic year starting in September 2017 as the first half term is focused on finalising pupils on roll.	Outcome 3
6.13	Current number of pupils being educated at home (year fig is position at yr end i.e July)	Low is good				323	299	323	293					5 Best Skills & Quals	Outcome 3
6.14	Number of meals delivered (per day)	High is good					15348	14416						5 Best Skills & Quals	Outcome 3
Pre	evention and Support				<u> </u>					I	1 1				
Pre	vention and Early Intervention														
7.1	Number of cases through Early Help Brokerage					3536	877	889	586					Although there has been a substantial drop in the number of cases passed through to Early Help, in terms of a proportion to contact the impact is much smaller.	Outcome 5
7.2	Number of CAF's open					946	946	935	958				$\Rightarrow$	The higher the number of individuals supported through a CAF suggests that we are supporting individuals at the early stage of issues being identified thus reducing the likelihood of escalation to statutory services.	Outcome 5
7.3	% of all open CAFs led by Cheshire East Prevention service staff					47%	47%	53%	50%				$\rightarrow$	Increasing numbers of CAF's led by other agencies suggest stronger engagement of partners in meeting overall need.	Outcome 5
7.4	% 0-2 yrs engaged at children centres (most vulnerable i.e CIN/CP/LAC that have attended 3 or more times in the last 12 months)	High is good						49%	44%					If you exclude the babies born in September who are unlikely to have attended 3 or more times then the percentage increases to around 46%.	Outcome 5
7.5	% eligible children taking up 2 year old offer (termly figure only)	High is good		72%		76%	76%	75%	72%				$\Rightarrow$	Despite a slight dip in quarter 2, performance is in line with the national average.  5 Best Skills & Quals	Outcome 3
7.6	% children taking up 3 and 4 year old offer (termly figure only)	High is good			97%-99%	97%-99%	97%-99%	97%-99%	97%-99%				$\Rightarrow$	The percentage of children taking up the 3 and 4 year old offer remains between 97-99%. This figure may become more turbulent as the offer for 30 hours comes online.	Outcome 3
7.7	Number of families turned around (family focus) - claims made at agreed points in the year	High is good				153	153 (full yr)	45	51				4	A further 51 families have now been supported to achieve results that meet the family focus criteria for claims as at the end of quarter 2 2017-18. This now means that we have supported 13.1% of the cohort to achieve positive outcomes for change.	Outcome 6
You	uth Support														
8.1	Number of young people accessing the youth support service						1536	1424	1030				<b>↓</b>	Quarter 2 is traditionally lower due to the summer break. We would expect to see figures increase in quarter 3 in line with previous quarters.  5 Best Skills & Quals	Outcome 2
8.2	Number of young people not in education, employment or training (NEET) individuals [yr. 12-13]	Low is good				167	167	177	118					This now purely relates to those in age Years 12-13 (i.e 17 and 18 year olds). Of the 118 who are NEET, 27 are not available to the labour market due to a combination of caring/parenting duties, pregnancy or illness. Of the remaining individuals, 76 are actively seeking work or working towards being employment ready and 15 have agreed start dates for employment/ training.	Outcome 2
8.3	% of young people not in education, employment or training (NEET) individuals [yr. 12-13]	Low is good				2.4%	2.4%	2.3%	1.65%				1	This now purely relates to those in Years 12-13 (i.e 17 and 18 year olds).  5 Best Skills & Quals	Outcome 2
Spe	ecial Educational Need (SEN)									ı	_				
10.1	% good or outstanding special school	High is good				80%	80%	80%	80%				$\Longrightarrow$	There has been no change in the percentage of good/outstanding special schools in quarter 2. 5 Best Skills & Quals	Outcome 3
10.2	Number of new education, health and care needs assessments requests in quarter					313	86	73	93					Nationally, the number of children and young people with a new EHCP in 2016 calendar year increased by 29.3% when compared against the combined number of children and young people with Statements and EHCPs made during 2015. New Plans by Cheshire East decreased from 168 in 2015 to 148 in 2016. However, based on the number of EHC Needs Assessments commenced in 2017 as demonstrated in the table above this is likely to increase in 2017 in line with the National picture.	Outcome 3
10.3	% of new education, health and care plans (EHCP) completed with 20 weeks	High is good	43.4	55.5		41% (Jan 17 SEN return)	84%	60%	31%				_	The cumulative figure for plans issued within target is slightly above the performance for the full year 2016-17. However, our recent performance is still below the 55.7% national figure at 41% in 2016. The current shortage in Educational Psychologist capacity in Cheshire East due to the difficulties involved with recruitment and retention are factors in this reduced performance. Work is underway to address this.	Outcome 3
10.4	Number of ongoing transfers from statements of educational need/learning difficulty assessments (LDA) to education, health and care plans (EHCP)				0 by end of March 2018	0 by end of March 2018	467	378	77					The proportion is moving rapidly as transfers are being completed and statements which will not be transferred are ceased. All SEN Statements must be transferred or ceased by 31 March 2018 and the current target is to complete that by 31 December 2017.	Outcome 3
10.5	Total number with an education, health and care plan (EHCP) [accumulative]					1412	1412	1513	1647					The proportion of Statements as a percentage of the combined Statement and EHCP population is rapidly decreasing. On average this figure is reducing by 2% each month. As a result Cheshire East is on target to achieve the April 2018 deadline with 8 months remaining and 16% to complete. Between January 2016 and January 2017, 51% of children and young people in Cheshire East with a Statement in place as at January 2016 completed the transfer process, compared to 32.7% nationally and 33% across local authorities in the North West region.	Outcome 3
10.6	Total number with an education, health and care plan (EHCP) or statement of educational need					1879	1879	1891	1897				$\Rightarrow$	There has been a small increase in the combined Statement and EHCP population. Cheshire East is below the National and the North West Region increase but is slightly higher than that of our statistical neighbours.  6 Additional Needs Additional Chances	Outcome 3